

CASE STUDY

OFFICE OF THE CHIEF INFORMATION OFFICER PROGRAM MANAGEMENT SUPPORT

DEPARTMENT OF HEALTH AND HUMAN SERVICES

OCTO



THE PROBLEM:

HHS sought to improve its program management and execution as well as its strategic use of IT. In addition, the HHS needed support to ensure its compliance with a wide range of regulations, including FITARA and the MEGABYTE Act of 2016. The office also wanted solutions that support the use of data to drive informed, sound decisions.

THE SOLUTION:

Octo provided management and subject matter expertise to improve OCIO's performance. We streamlined the portfolio management process to guide the agency's transition to **Agile, developed implementation roadmaps to comply with legislative requirements**, developed the IT Strategic plan, and assisted with Shared Services implementation.

THE BENEFITS:

By developing and executing an **implementation plan for FITARA scorecard improvement**, HHS **successfully increased their score from a D- to a B+**. This resulted in an organizational and cultural shift in environment. We also designed and implemented an Agile IT strategy, ensuring the agency realizes the full benefits of IT.

KEY TAKEAWAYS



Octo **developed a Technology Business Model (TBM) implementation plan**, an Enterprise Agile Playbook, and an IT Portfolio Dashboard.



Octo **established the OCIO IT Policy Office** and created a consistent method for cataloguing, reviewing, and updating enterprise IT policies.



We **streamlined the Information Technology Acquisition Review (ITAR) process** by developing a ServiceNow application to manage the workflow.

CAPABILITIES SHOWN:



Data Analytics